



DA SERVICES

712 Bancroft Rd # 424, Walnut Creek, CA 94598
(925)457-1335 Phone (925)349-9161 Fax
daservices@dumpster4junk.com

TERMS OF SERVICE

- 1. Do not fill Dumpster above the sides.** Overfilled dumpster cannot be transported. Do not load heavy material on top or to one side of the dumpster.
- 2. Heavy materials including dirt, gravel, concrete, stucco, gravel or asphalt roofing, sand etc. must be loaded in dumpsters specified for their weight (10 yards dumpster). No WET concrete or dirt allowed. An extra \$300.00 handling fee to unload will be charged if the dirt load is wet. Customer must cover the dirt on raining season.**
- 3. Dumpsters ordered for DIRT or CONCRETE must be filled with ONLY ONE specified material. DO NOT MIX, Dirt, Concrete or Asphalt.**
- 4. Overweight fees:** For any general debris overweigh charged at rate of \$ **115.00 per ton** or any portion of. **If general debris is mixed into the dirt or concrete dumpsters**, the dumpster then becomes a general debris load and is subject to weight limits. Final invoice may take up to 30 days to be sent to the customer.
- 5. If recycling receipt is required, please let us know before we pick up the dumpster. The dumpster price and dump fees may vary depending on the city recycling requirements.**
- 6. No hazardous material allowed such is oil, paint, chemicals, asbestos or any other item defined as hazardous by the Federal, State or local laws.** A minimum of \$ 200.00 will be charged to return hazardous material found. **Extra Charges:** Some items may have an extra charge depending on the landfill (Mattress, Tires, TV, Microwave, Refrigerator, Stove, electronics etc), the customer will be responsible for any extra charge, up to \$40.00 per item.
- 7. Deliver and Pickup:** It is preferred to have someone onsite for delivery or removal of the container. The driver will use their best judgment and place the container in the safest accessible area when delivering the container. It's the customer responsibility to make DA Services aware of any overhead wires, low hanging braches, narrow alley ways and or any other obstructions that may limit accesses. If an onsite contact is not available for delivery, the customer will be responsible for all charges involved with relocation of the dumpster if necessary. **For removal;** Customer is responsible to ensure no cars/objects are blocking access for pickup. Trip fee \$150.00 will be charged if the dumpster is blocked when the driver arrives for pick up. Rental time is up to 7 days. You must call or email for pick up, after the 7th day, \$25.00 per day will be charged. **DUMPSTERS are NOT automatically picked up after 7 days.** Pickups take 1-4 business days from the date of your call (Day 1 is considered the business day after you call in). Extra fee will be charged for urgent or same day pick up requests. Rental fees stop on the day your dumpster becomes available for pickup.
- 8. The dumpster door must be closed corrected.** If the driver is not able to pick up the dumpster due to an open or not totally closed door, \$150.00 fee will be charged. Extra day's rental fee may apply.
- 9. DAMAGE to the dumpster:** Do not move the dumpster. Customer will be responsible for any damage caused by moving or loading the dumpster with a machine (Bobcat, Forklift and Excavator). It's customer responsibility to inspect the dumpster for damages at the time of delivery and report any significant damage to the office via email.
- 10. PERMITS:** If dumpster is placed on the street per customer's request or due to a lack of off-street access, the customer will be responsible for obtaining a street permit from the City.
- 11. DAMAGE TO SURFACES:** The customer takes full responsibility for any damage to sidewalks, curbs, driveways, lawns etc. DA SERVICES will not be responsible for damage to driveways, curbs, pathways, etc. **Customer acknowledges that the container and truck transporting the container are heavy and may cause some damages to surfaces.** We suggest putting plywood or another form of protection to the dumpster to sit on to avoid any damage or scratches. Customer hereby releases, waives, discharge DA SERVICES and all of its employees from all liability to customers for all loss or damage and any claims or demands therefore, on account of injury to any person(s) or property, or resulting in death of any person or otherwise while the drop off container is upon the customer's property, also waiving the right to sue Da SERVICES for any of the above. Customer warrants that customer is fully aware of the risks and hazards of the use and existence of the drop off container upon customer's premises and voluntarily assumes full responsibility for all risks of loss, injury, or damage that may be sustained.
- 12. Extra Weight fees in the raining season: We suggest that you cover your load to avoid paying more for water weight.** Most materials will not be affected by rain meaning it will not absorb water weight. Material such as drywall, wood, carpet, etc. will absorb water and this may add weight to the disposal. The dumpsters themselves are not water tight and therefore cannot hold liquid of any kind. When we arrive at a disposal/recycling facility, the truck and loaded dumpster are weighed on a drive on scale. After the truck dumps out the dumpster, it is then weighed again. The difference is what your material weighed. **Wet or dry the weight is the weight.** This we have no control over. **If your material weighs more than you prepaid for the disposal allowance, you are then billed for the balance.**

Signature below or reply via email constitutes acceptance of above services and terms of service and authorizes DA SERVICES to charge customer's credit card for the amount described above or any accessed fee listed on terms of service.

Signature: _____

Print name: _____ Title: _____ Date: _____

CANCELLATION MUST BE MADE AT LIST 24 HOURS PRIOR THE DELIVER. CANCELLATION MADE WITHOUT APPROPRIATE NOTICE WILL BE CHARGED A FEE OF \$150.00